

Electricity North West Round Table Session 2 Outputs and commitments

Session date: 20 July 2018 at Electricity North West Offices, Birchwood Park, Warrington

A series of commitments to explore initiatives were agreed as good ideas to explore either at, or before the next roundtable session 19 September. These are summarised below as a reminder for you. To gauge the level of interested in each of these, please consider what you can do and what you can offer to the group, and complete the table below and send this back by return of email before 31st July 2018.

Initiative	Your contact details and an outline of what you can do if you can offer this to the group	Your contact details and what you would like if want to be involved in this with other members of the group
Exchange programs to showcase best practice of PSR teams		
Collate a suite of names and contact details for details for training providers that you have used and would recommend (ie Aftathought)		
Collate a suite of regional signposting agencies to offer back to the group (ie Brick Project)		
Invite your chosen charity to the next session to speak to the group about the community they support and how we can help them		
Offer expertise in 'How to Launch a Priority Services Team' and support another group member in creating their own PRS team		
Offer expertise and guidance on how to start an initiative in your own organisation where employees bring food or unwanted clothes to work which are given to a food bank/clothes bank		
Offer expertise and guidance on how to support the mental health of our PSR teams and call takers who are exposed to stressful or testing situations (ie mental health support in the contact centre)		

Any other suggestions that are not on the form;

'Working together with one vision to make a difference to the quality of life for the people and communities of the North West'