



FORUMS ON TOUR

Visit to Verastar's HQ



VERASTAR

5 September 2023, 9:30am - 1pm

No. 1 Dovecote House, Old Hall Road, Sale, Greater Manchester, M33 2GS

Since 1998, we've been providing small businesses with the essential services they need. We offer a wider range of services, a higher quality of customer care and a lower price than the industry incumbents, and we do it by challenging the way things are done and upholding our core values: **Passionate, Straightforward, United and Innovative.**

9.30am	Registration, refreshments and networking
10am	Welcome from Jane Thomas, Call North West
10.10am	Introduction to Verastar Stacey Clarke, Customer Care Director and Ivan Jones, Head of Learning & Development
10.20am	Health & Wellbeing in the Workplace Lee Greaves – Reader in Physical Activity & Health – Liverpool John Moores University
10.50am	Investing in our people <ol style="list-style-type: none">1. Community Sara Mak, PR & External Communications Manager (15 min)2. Environment Thomas Nolan, Paralegal/Compliance Assistant (15 min)3. Equality, Diversity & Inclusion (ED&I) Melissa Hickman, People Business Partner (15 min)4. Wellbeing Carinna McMillan, Head of Customer Care Utilities & Telecoms (15 min)5. Development Ivan Jones, Head of Learning & Development and Ben Dring, Operational Excellence Manager (15 min)
12.25am	Comfort break
12.25pm	Verastar tour
12.40pm	Regroup, Q&A
1pm	Close

Book your space online at www.callnorthwest.org.uk/event/forums-on-tour-verastar-september
Thank you to our hosts: Stacey Clarke, Ivan Jones and the Verastar team

Next **Forums on Tour** on 5 September 2023 at Verastar

Check out our full list of events on our websites:

www.callnorthwest.org.uk or www.swccf.co.uk

Also open to
SWCCF
members